DIGITAL COMMUNICATIONS (DIGICOM) 2022

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THE WAY WE WORK

We don't just make a plan for you and execute it. What we do is the following:





TOP PLATFORMS SOCIAL MEDIA CONSUMPTION IN KUWAIT

SOURCE: Ipsos 2020

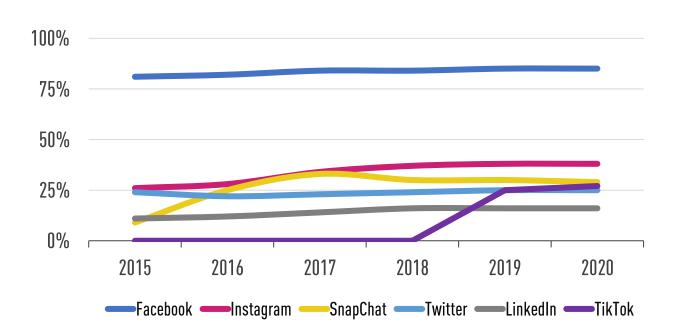


of Kuwait's adult internet population uses social media

Kuwait's adult (15Y0+) internet population is:

3,500,000

PENETRATION TREND BY PLATFORM





SOCIAL MEDIA CONSUMPTION IN KUWAIT

SOURCE: Ipsos 2020



FACEBOOK 85% **PENETRATION** DAILY POSTING: 74%

FEMALE 30%





MALE 70%

15-24	13%
25-34	32%
35-44	30%
45+	25%

Locals	18%
Arabs	32%
Expats	50%



INSTAGRAM 38% PENETRATION DAILY POSTING: 62%

FEMALE 41%

15-24

25-34

35-44

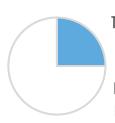
45+





MALE 59%

21%		
33%	Locals	48%
25%	Arabs	36%
21%	Expats	16%



TWITTER 25% **PENETRATION** DAILY POSTING: 71%

FEMALE 59%





MALE 41%

16%
30%
29%
25%

Locals 48% Arabs 29% **Expats** 23%



SNAPCHAT 29%

PENETRATION DAILY POSTING: 67%

FEMALE 59%

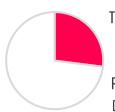




MALE 41%

15-24	24%
25-34	34%
35-44	26%
45+	19%

Locals	48%
Arabs	30%
Expats	22%



TIKTOK 27% PENETRATION DAILY POSTING: 29%

FEMALE 45%

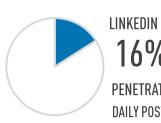




MALE 55%

15-24	21%
25-34	37%
35-44	25%
45+	17%

Locals	31%
Arabs	29%
Expats	40%



PENETRATION DAILY POSTING: 35%

FEMALE 36%



MALE 64%

15-24	22%
25-34	32%
35-44	25%
45+	21%

28% Locals 33% Arabs **Expats** 39%



ECOMMERCE PENETRATION IN KUWAIT

Source: Multiple sources. *These categories saw a major uptick in usage due to the Covid-19 pandemic

Kuwait's adult (15Y0+) ecommerce population is:

2,200,000

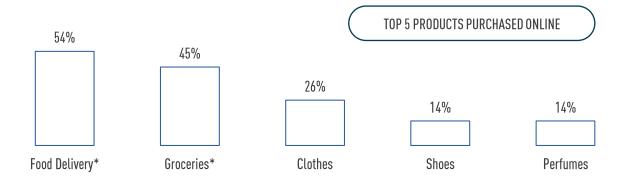


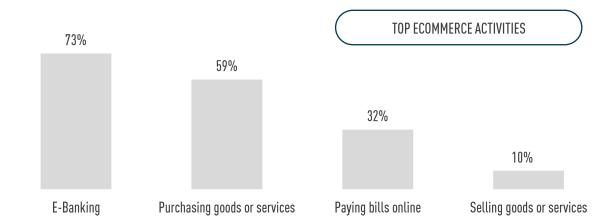
63%

of Kuwait's internet population performed some form of ecommerce in the past 4 weeks.

[76% for Locals]









M2R ECOMMERCE DATABASE

Database size: 500,000

We have a robust database of users (last 3 months) at our disposal for targeting purposes by:

NATIONALITY





58%





EXPATS ARABS 22% 20%



FEMALE 45%

MALE 55%

MSP



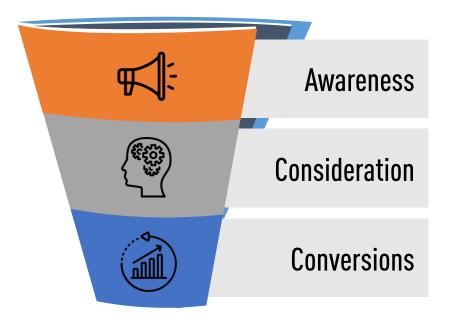


SiC 23%



OUR CORE

Besides an array of standard digital marketing solutions, we follow the funnel of success:



Reach & Brand **Awareness**

Lead Generation, Traffic, Video Views, Instant Messaging etc.

E-Commerce, Catalogues, Dynamic Ads, App Installs

OUR SERVICES













SEARCH ENGINE OPTIMIZATION

ONLINE REPUTATION MANAGEMENT (ORM)

SEARCH ENGINE MARKETING

ADVERTISMENT

DIGITAL COMPETITIVE **ANALYSIS**





CONTENT **MARKETING**



SOCIAL MEDIA MARKETING



ORGANIC GROWTH & CONTENT



SMS MARKETING



EMAIL MARKETING



DIGITAL SPENDING IN KUWAIT 2021

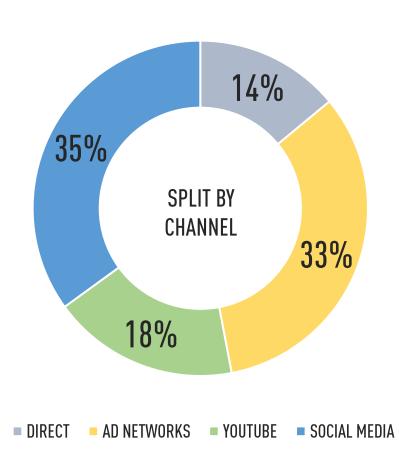
SOURCE: Ipsos. Figures in Gross Amount

21.7 m

Kuwaiti Dinars were spend on digital mediums in FY 2021



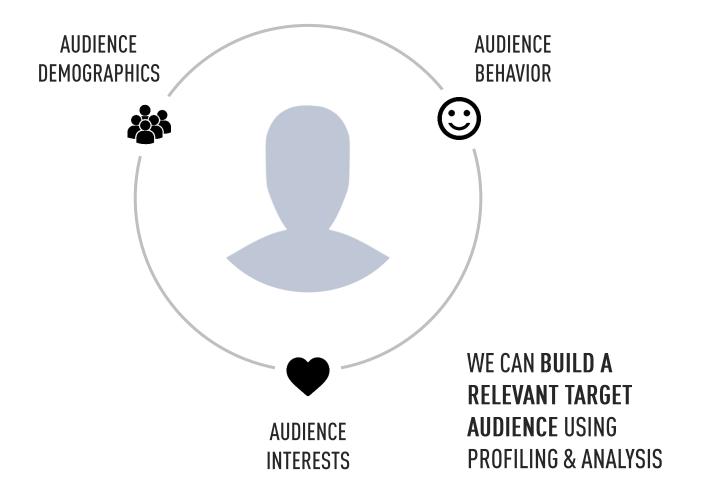






AUDIENCE SEGMENTATION

We are able to dive deep when it comes to Audience Segmentation and Customization of Audience Profiles, generating a 360 degree view of the user base, leveraging incredibly powerful analytics data which can be used to define the core:





SAMPLES OF AUDIENCE SEGMENTATION - AUTOMOTIVE

864,000+
UNIQUE USERS
IN KUWAIT
WHO ARE INTERESTED IN
AUTOMOTIVE

TOP BEHAVIOR AFFINITIES & INTERESTS INCLUDE:



Adrenaline Junkies



Performance Vehicles



Motorbikes



Car Interiors & Accessories



Repair & Maintenance Services



Off-roading & Outdoor Activities



Sports



Motor Sports Lovers



SAMPLES OF AUDIENCE SEGMENTATION - ENTERTAINMENT

2 MILLION UNIQUE USERS IN KUWAIT WHO ARE INTERESTED IN ENTERTAINMENT

TOP BEHAVIOR AFFINITIES & INTERESTS INCLUDE:



Amusement/Theme Parks



Sports & Automotive Events



Lifestyle Enthusiasts



Celebrities News



Concert & Festival Goers



Gamers



Highly Active on Social Media



Performing Arts



SAMPLES OF AUDIENCE SEGMENTATION - BUSINESS

1.2 MILLION UNIQUE USERS IN KUWAIT WHO ARE INTERESTED IN BUSINESS

TOP BEHAVIOR AFFINITIES & INTERESTS INCLUDE:



Business Professionals



Economy



World News Readers



Corporate Services/Packages



Banking & Finance



C-Level Executives



Business Services



Business News



SAMPLES OF AUDIENCE SEGMENTATION - TECHNOLOGY

2.5 MILLION UNIQUE USERS IN KUWAIT WHO ARE INTERESTED IN MOBILE APPS

TOP BEHAVIOR AFFINITIES & INTERESTS INCLUDE:



Smartphone Owners



Tech Savvy



E-Commerce Buyer



Telecom



Looking for Service Provider



Highly Active on Social Media



Data Consumer



Online Gamer



SAMPLES OF AUDIENCE SEGMENTATION - FOOD

2.6 MILLION UNIQUE USERS IN KUWAIT WHO ARE INTERESTED IN

TOP BEHAVIOR AFFINITIES & INTERESTS INCLUDE:



Fast Food Cravers



Organic & Health Food Aficionados



Frequently Eats Out



Coffee Shop Regulars



Looking for Hang Out Spots



Keto Lovers



Protein & Supplements Enthusiasts



Online Shoppers



CASE STUDIES

THE FOLLOWING SLIDES HAVE SOME REAL CASE STUDIES THAT SHOWCASE DIFFERENT CAMPAIGN OBJECTIVES AND HOW WE CAN MEET THEM. CLICK ON THEM TO GO TO THE SLIDE:







BANKING & FINANCE



FOOD & BEVERAGES



REAL ESTATE



APPS



ELECTRONICS



RETAIL



HEALTH & FITNESS



SERVICES









BRAND:

Dodge RAM - Test Drive

OBJECTIVE:

Lead Generation

MODULE:

CPL (Cost-Per-Lead)

TARGETING:

Kuwait

PLATFORM:

Programmatic



SOURCE: MM

2M

Total Impressions

3.9K

Total Clicks

3.03%

Conversion Rate

120

Quality Leads



Audi

BRAND:

Dodge RAM - Test Drive

OBJECTIVE:

Lead Generation

MODULE:

CPL (Cost-Per-Lead)

TARGETING:

Kuwait

PLATFORM:

Programmatic

2M

Total Impressions

3.2K

Total Clicks



SOLIRCE- PROMOFIX

2.0%

Conversion Rate

64









BRAND:

Volvo - XC90 & XC40 Test Drive - 2020

OBJECTIVE:

Lead Generation

MODULE:

CPL (Cost-Per-Lead)

TARGETING:

Kuwait

PLATFORM:

Instagram, Snapchat, GDN, Seyayeer



Volvo XC90

For everyone's safety

Contact our team to find out more **9500 0000**

VOLVO

SOURCE: M2F

4.1M

Total Impressions

26.3K

Total Clicks

0.86%

Conversion Rate

227

Quality Leads

V O L V O

BRAND:

Volvo - Brand Recognition - 2021

OBJECTIVE:

Lead Generation

MODULE:

CPL (Cost-Per-Lead), CPM (Cost-Per-Mille)

TARGETING:

Kuwait

PLATFORM:

Instagram, Snapchat, GDN, Seyayeer



SOURCE: M2R

2.1M

Total Impressions

10.6K

Total Clicks

1.41%

Conversion Rate

150







V O L V O

BRAND:

Volvo – Leasing, CX , Father & Daughter, Olympics - 2021

OBJECTIVE:

Awareness

MODULE:

CPC (Cost-Per-Click)

TARGETING:

Kuwait

PLATFORM:

Instagram, Snapchat, GDN, LinkedIn

4.8M

Total Impressions

17.2K

Total Clicks



Asio

0.36% Conversion Rate

_{تجربة عملاء} **ڤولڤو**





SOURCE: M2R

≰BUK

V O L V O

BRAND:

Volvo – Front liners, Students, Summer & No Down Payment– 2021

OBJECTIVE:

Lead Generation

MODULE:

CPL (Cost-Per-Lead)

TARGETING:

Kuwait

PLATFORM:

Instagram



Total Impressions

10.6K

Total Clicks









1.41%

Conversion Rate

150

















BRAND:

Chery Alghanim - More Than a Drive

OBJECTIVE:

Lead Generation

MODULE:

CPL (Cost-Per-Lead)

TARGETING:

Kuwait

PLATFORM:

Instagram, Facebook, Twitter, Snapchat, GDN



3.5M

Total Impressions

49.7K

Total Clicks

0.53%

Conversion Rate

264

Quality Leads





BRAND:

Chery Alghanim - Summer

OBJECTIVE:

Lead Generation

MODULE:

CPL (Cost-Per-Lead)

TARGETING:

Kuwait

PLATFORM:

Instagram, Facebook, Snapchat, GDN. YouTube. Direct

2.1M

Total Impressions

10.6K

Total Clicks



1.41%

Conversion Rate

150









BRAND:

Chery Alghanim - Another

Zero (Planned)

OBJECTIVE:

Lead Generation

MODULE:

CPL (Cost-Per-Lead)

TARGETING:

Kuwait

PLATFORM:

Instagram, Facebook, GDN, YouTube

SOLIRCE: M2R

7.5M

Total Impressions

110K

Total Clicks

1.5%

Conversion Rate

1,650

Quality Leads

بدل الدهن الحين



BRAND:

AutoMAK - Offer

OBJECTIVE:

Awareness

MODULE:

CPM (Cost-Per-Mille)

TARGETING:

Kuwait

PLATFORM:

Instagram, Facebook

العرض مستمر الى أخر الشهر تبديل زيت وفلتر المحرك ابتداءً من:

- قطع غيار أملية (الفلتر)

- غسيل سيارة مداني الـ 14 نقطة فعدم مجاني لـ 14 نقطة الفريد المل علي 1845555

SOURCE: M2R

4.2M

Total Impressions

16K

Total Clicks

0.38%

Conversion Rate









BANKING & FINANCE



Al Muzaini Exchange - Fund Transfer

OBJECTIVE:

Awareness & Reach

MODULE:

CPM (Cost-Per-Mille)

TARGETING:

Kuwait

PLATFORM:

Instagram, Facebook, GDN



SOURCE: M2R

3.5M

Total Impressions

4.7K

Total Clicks

0.13%

Conversion Rate

المؤسسة العامة للتأمينات الاجتماعية The Public Institution For Social Security



BRAND:

Taminat – E-Commerce Awareness

OBJECTIVE:

Awareness & Reach

MODULE:

CPV (Cost-Per-View)

TARGETING:

Kuwait

PLATFORM:

YouTube



1.5M

Impressions

500K

Views

14K

Clicks

0.93%

CTR







FOOD & BEVERAGES



BRAND:

Subway - Saving Offer

OBJECTIVE:

Awareness & Conversion

MODULE:

CPM (Cost-Per-Mille), CPC (Cost-Per-Click)

TARGETING:

Kuwait

PLATFORM:

Instagram



SOURCE: M2R

M8

Total Impressions

33.2K

Total Clicks

0.42%



BRAND:

Food Tailors - Extra Meals

OBJECTIVE:

Awareness & Conversion

MODULE:

CPM (Cost-Per-Mille), CPC (Cost-Per-Click)

TARGETING:

Kuwait

PLATFORM:

Instagram, Facebook, GDN, YouTube, Snapchat

22.4M

Total Impressions

152K

Total Clicks



0.68%

CTR













FOOD BASICS

FOOD & BEVERAGES

BRAND:

Food Basics

OBJECTIVE:

Awareness & Conversion

MODULE:

CPM (Cost-Per-Mille)

TARGETING:

Kuwait

PLATFORM:

Instagram





SOURCE: M2

2.1M

Total Impressions

8K

Total Clicks

2.5%

Conversion Rate

200

Conversions









BRAND:

Al Hamra Luxury Tower -**Award Recognition**

OBJECTIVE:

Awareness & Reach

MODULE:

CPM (Cost-Per-Mille)

TARGETING:

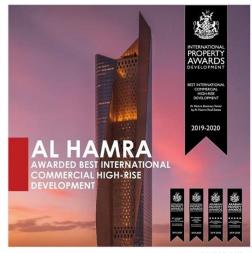
GCC & MENA

PLATFORM:

Instagram, Facebook, GDN, LinkedIn, MMP



REAL ESTATE



6.2M

Total Impressions

31.7K

Total Clicks

0.51%

CTR



BRAND:

Al Hamra Luxury Tower -

Tawk Tech

OBJECTIVE:

Awareness & Reach

MODULE:

CPM (Cost-Per-Mille)

TARGETING:

Kuwait

PLATFORM:

Instagram

1.1M

Total Impressions

3.8K

Total Clicks



0.35%

CTR









REAL ESTATE

BRAND:

Cucina Restaurant, The Choco Café and Symphony Hotel

OBJECTIVE:

Awareness & Reach

MODULE:

CPM (Cost-Per-Mille)

TARGETING:

Kuwait

PLATFORM:

Instagram





SOURCE: M2

1.5M

Total Impressions

6K

Total Clicks

0.40%



BRAND:

Juman Complex, Al Rehab Offices, General Office Spaces & The Lobbies

OBJECTIVE:

Lead Generation

MODULE:

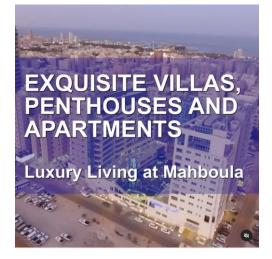
CPL (Cost-Per-Lead)

TARGETING:

Kuwait

PLATFORM:

Instagram



900K

Total Impressions

35K

Total Clicks

1.97%

Conversion Rate

690









APPS

BRAND:

GiftoGo - Product Recognition

OBJECTIVE:

Awareness & Installs

MODULE:

CPM (Cost-Per-Mille), CPL (Cost-Per-Lead)

TARGETING:

Kuwait

PLATFORM:

Instagram, YouTube & GDN

TO GIFT?

WHAT'S





SOURCE: M2I

4M

Total Impressions

50.4K

Total Clicks

1.26%

CTR

8.4K

App Installs



BRAND:

Wiyak

OBJECTIVE:

Awareness & Installs

MODULE:

CPM (Cost-Per-Mille), CPI (Cost-Per-Install)

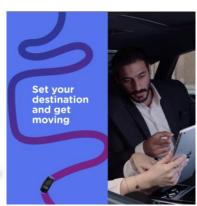
TARGETING:

Kuwait

PLATFORM:

Instagram, GDN, YouTube





6.7M

Total Impressions

49.2K

Total Clicks

0.73%

CTR

3.2K

App Installs







APPS

BRAND:

Pharma C

OBJECTIVE:

Awareness & Installs

MODULE:

CPM (Cost-Per-Mille), CPI (Cost-Per-Install)

TARGETING:

Kuwait

PLATFORM:

Instagram, GDN, YouTube





SOURCE: M2R

11.4M

Total Impressions

130.4K

Total Clicks

1.14%

CTR

4.5K

App Installs



BRAND:

Seyayeer

OBJECTIVE:

Awareness & Installs

MODULE:

CPM (Cost-Per-Mille), CPI (Cost-Per-Install)

TARGETING:

Kuwait

PLATFORM:

Instagram, GDN, YouTube





15.6M

Total Impressions

463K

Total Clicks

0.30%

CTR

8.5K

App Installs







APPS

Jazlee

BRAND:

Yazlee - Product Awareness

OBJECTIVE:

Awareness & Installs

MODULE:

CPM (Cost-Per-Mille), CPI (Cost-Per-Install)

TARGETING:

Kuwait

PLATFORM:

Instagram, Twitter, Snap, GDN and YouTube





SOURCE: M2R

12.3M

Total Impressions

500K

Total Clicks

0.41%

CTR

6K

App Installs







ELECTRONICS

Make the most of today.

Free Home delivery on all products within 6 hours.*

BRAND:

Gait - Free Delivery

OBJECTIVE:

Awareness & Conversion

MODULE:

CPM (Cost-Per-Mille)

TARGETING:

Kuwait

PLATFORM:

Instagram

1.8M

Total Impressions

8.6K

Total Clicks

0.48%

CTR

SOURCE: M2R



BRAND:

Cloud9 By Al Bahar Group

OBJECTIVE:

Awareness & App Installs

MODULE:

CPC (Cost-Per-Click), CPI (Cost-Per-Install)

TARGETING:

Kuwait

PLATFORM:

Instagram





3.8M

Total Impressions

17K

Total Clicks

1.83%

CTR

4KApp Installs







RETAIL



BRAND:

Trafalgar - Tag Heuer

OBJECTIVE:

Awareness & Conversion

MODULE:

CPM (Cost-Per-Mille)

TARGETING:

Kuwait

PLATFORM:

Instagram

1.6M

Total Impressions

3.3K

Total Clicks

0.21%

CTR





BRAND:

Trafalgar - Aigner

OBJECTIVE:

Awareness & Conversion

MODULE:

CPM (Cost-Per-Mille)

TARGETING:

Kuwait

PLATFORM:

Instagram, GDN

3.1M

Total Impressions

5.8K

Total Clicks

0.19%

CTR









RETAIL



BRAND:

Trafalgar - Abriez

OBJECTIVE:

Awareness & Conversion

MODULE:

CPM (Cost-Per-Mille) & CPC (Cost-Per-Click)

TARGETING:

Kuwait

PLATFORM:

Instagram, GDN, SEM

9.6M

Total Impressions

17.6K

Total Clicks

ابریز هدیتنا لک

احصل على هدية قيمة مع كل عملية شرائية بقيمة ١٠٠ دك°

The lands of lives of the lands of the lands

0.18%

CTR

SOURCE: M2R



BRAND:

Al Bahar Online – 75 Years

Anniversary

OBJECTIVE:

Awareness & Conversion

MODULE:

CPM (Cost-Per-Mille)

TARGETING:

Kuwait

PLATFORM:

Instagram, Facebook, MSN, Spotify, YouTube & Google GDN

32M

Total Impressions

280K

Total Clicks

ALBAHAR

1946 - 2021

ABAHAR

1946 - 2021

ABAHAR

ABA

0.88%

CTR









RETAIL

BRAND:

Al Bahar Online - Canon Offer

OBJECTIVE:

Awareness & Conversion

MODULE:

CPM (Cost-Per-Mille)

TARGETING:

Kuwait

PLATFORM:

Instagram, LinkedIn, Facebook, YouTube & GDN

Total Impressions

1.2M

21K

Total Clicks



1.75%

CTR

SOURCE: M21









HEALTH & FITNESS

BRAND:

Taiba Hospital

OBJECTIVE:

Awareness & Reach

MODULE:

CPM (Cost-Per-Mille)

TARGETING:

Kuwait

PLATFORM:

Instagram





12M

Total Impressions

26.9K

Total Clicks

0.22%

OURCE: M2R



BRAND:

OBJECTIVE:

MODULE:

TARGETING:

PLATFORM:

Gold's Gym (Men) – Subscription Offer Lead Generation & Messaging Conversation CPM (Cost-Per-Mille), CPL (Cost-Per-Lead)

Kuwait

Instagram





250K

Total Impressions

3.5K

Total Clicks

2.97%

Conversion Rate

104









HEALTH & FITNESS

BRAND:

Gold's Gym (Ladies) – Brand Recognition

OBJECTIVE:

Lead Generation

MODULE:

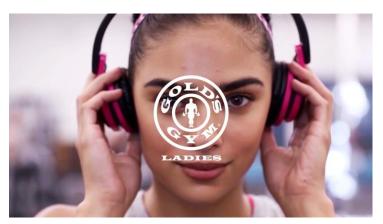
CPM (Cost-Per-Mille), CPL (Cost-Per-Lead)

TARGETING:

Kuwait

PLATFORM:

Instagram, Snapchat, GDN



SOURCE: M26

1.2M

Total Impressions

8.1K

Total Clicks

2.02%

Conversion Rate

164











BRAND:

DHL - Easy Shop

OBJECTIVE:

Awareness & Conversions

MODULE:

CPC (Cost-Per-Click), CPV

(Cost-Per-View)

TARGETING:

Kuwait

PLATFORM:

YouTube, GDN, SEM

www.dhleasyshop.com

HOW DHL EASYSHOP WORKS



SOURCE: M2F

8.4M

Total Impressions

106K

Total Clicks

3.3%

Conversion Rate

3.5K

Conversions



BRAND:

KNET – E-Stamp Awareness

(AM Agency)

OBJECTIVE:

Awareness & Reach

MODULE:

CPM (Cost-Per-Mille)

TARGETING:

Kuwait

PLATFORM:

Instagram

1.2M

Total Impressions

5K

Total Clicks



0.42%

CTR



OUR DIGITAL PARTNERS

TO PROVIDE STRATEGIC, PERFORMANCE BASED DIGITAL MARKETING SOLUTIONS, USING PREMIUM INVENTORY AND ADVANCED TARGETING CAPABILTIES, BACKED BY INTELLIGENCE













ABOUT M2R GROUP

We are the experts who bring innovative media and advertising services to Kuwait and the region. Our strong business partnerships rest on diverse innovative minds that drive us all to growing success. Our new ambition, "Media ROI", is our new way to develop strategies made with innovative creators. Our teams are now shaping the future of our company, and are assisting our partners in shaping theirs too.

Since 2005, we have remained true to our mission "the preferred media partner" to our clients. We delivered the best media solutions that connected our partners with their consumers through efficient media campaigning.

We at M2R have a 360 degree approach to your marketing and communication needs. We can put together a solution that will not only meet your business objectives, but take it to the next level.

DOOH SCREENS • STATIC • MALLS • CINEMA • RADIO • AIRPORT • DIGITAL • SPORTS





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